



## NOTICE TO CUSTOMERS

### DELAY IN ISSUING CERTIFICATES AND FILING CONFIRMATIONS

Dear Customers,

The CIPC system is experiencing delays in the issuing of registration certificates for new company registrations and filing confirmations for annual returns, after the processing of such services due to IT failures on the email dispatch server.

We are requesting customers to be patient in lodging enquiries relating to the hybrid form for new company registration, director amendments, B-BBEE certificates, disclosures certificate (Mol) and annual returns confirmations.

ICT is working tirelessly on resolving the issue on an urgent basis.

CIPC apologizes for any inconvenience caused.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Voller', is positioned above a dotted line.

.....  
Rory Voller

Commissioner: CIPC

....18..January 2021